



Polycom® SpectraLink Wireless Telephone Systems for Industrial Services

BENEFITS

- Seamless integration with the best-selling digital telephone systems
- Push-to-talk capabilities for group calling
- Integrated text messaging with production monitoring equipment and other systems
- Unified, scalable architecture for any size facility
- Advanced radio technology provides consistent, high-quality communication in high-noise environments
- Lightweight, durable, easy-to-use handsets designed specifically for industrial environments
- Safe, low power operation minimizes interference with sensitive production equipment



Delays on the production line decrease output and waste labor resources, directly impacting the bottom line. When problems occur, timely communication is vital. Because SpectraLink Wireless Telephones are integrated with the facility's existing telephone systems, users are always accessible. Fast, direct communication means less downtime and increased efficiency.

Polycom's SpectraLink Wireless Telephones allow users to stay in touch while moving throughout the facility — even in environments covering millions of square feet, with multiple buildings and with difficult coverage areas. Polycom offers the most durable, feature-rich and cost-effective wireless telephony solutions for industrial applications, dramatically streamlining communication.

The Manufacturing Solution

Polycom's SpectraLink Wireless Telephones maximize uptime in plant operations by providing real-time access from anywhere within the facility. Wireless Telephones eliminate the noise and delays of overhead paging by reaching personnel directly. Push-to-talk capabilities supports group calling for specified user groups. And unlike two-way radios and cellular phones, SpectraLink Wireless Telephones integrate with the plant's existing telephone system and do not interfere with sensitive equipment.

The Logistics Solution

Timeliness and accuracy of inventory deliveries are critical. Delays can be costly and affect the entire supply chain. Wireless Telephones help the logistics industry move product through the supply chain by providing real-time communication around-the-clock. SpectraLink Wireless Telephones facilitate on-time delivery and just-in-time inventory movement.

The Safety Solution

Polycom's SpectraLink Wireless Telephones provide quick and effective communication in emergencies. Unlike with wired phones, employees can react swiftly to urgent situations and quickly be in touch with emergency services, management, or security personnel. Push-to-talk capabilities allow employees to broadcast emergency instructions to quickly resolve problems at the push of a button.



SpectraLink and KIRK are now part of Polycom

Supervisors and Managers

Stay in contact with personnel

Management can respond immediately to staff issues and to incoming calls from vendors or customers, avoiding costly delays. Managers can stay on the production line to oversee operations.

Master Scheduler

Maintain production schedule

Streamlined communication and less downtime means that with Wireless Telephones the master scheduler can meet the production schedule, and maximize output through increased uptime.

Maintenance Technicians

Troubleshoot problems on the spot

Maintenance personnel can be reached immediately to troubleshoot equipment problems. Technicians can use headsets with the Wireless Telephones, allowing them to place calls as they work on machinery or give direction to other staff.

IT Staff

Better network support

IT staff are constantly on the move supporting users in a large coverage area. With Wireless Telephones, IT staff can provide better network support and trouble-shoot issues on the spot by contacting the vendor. Users can contact IT staff when and where problems occur.

Fork Lift Operators

Streamline inventory movement

Forklift operators are typically out-of-reach when retrieving inventory and need to contact managers when a product is out-of-stock. Wireless Telephones keep warehouse staff in touch in a high-noise environment and push-to-talk capabilities support group calling.

Security and Loss Prevention

Increase warehouse security

Wireless Telephones help security staff monitor the entire facility. It also allows them to communicate from remote parts of the loading docks, inside and out, if they notice any suspicious activities from employees, trucks, and outside delivery personnel.

Loading Docks

Facilitate loading and unloading

Loading dock staff is responsible for checking inventory orders to ensure the right shipment gets on the right truck for a timely delivery. Wireless Telephones help address issues quickly, saving valuable time and supporting fast loading and unloading in dock areas.

Customer Support

Faster response to requests

Customer support representatives can contact managers directly without playing telephone tag or waiting on hold while the person is paged. In turn, customers receive fast response to their requests and order status updates.

No matter where users are in a facility, Polycom's SpectraLink Wireless Telephones allow them to be in touch for both voice calls and important text messages. By integrating SpectraLink Wireless Telephones with nurse call and messaging systems, hospitals streamline their communications structure — cutting response times, improving information flow between patients and caregivers, lowering noise levels, and as a result, improving overall patient care. More than 1,500 healthcare facilities depend on Polycom's SpectraLink Wireless Telephones for the richest functionality, highest reliability and best quality in hospital communication solutions. For more information on how your patients and staff can benefit as well, please contact Polycom.



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