



# TAPIT NOVA

CALL  
ACCOUNTING  
SOFTWARE



# Turn Your Phone Into A Valuable Source Of Information

## Optional Features To Boost Your System's Capabilities

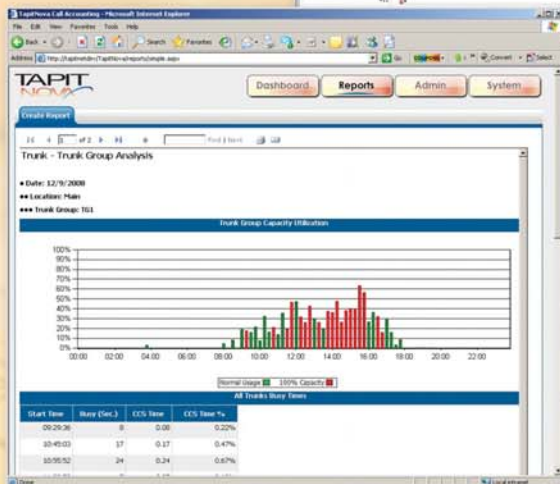
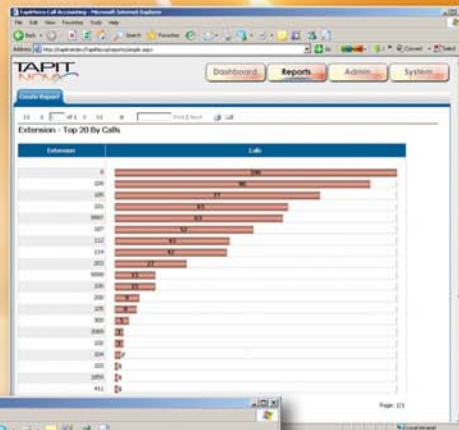
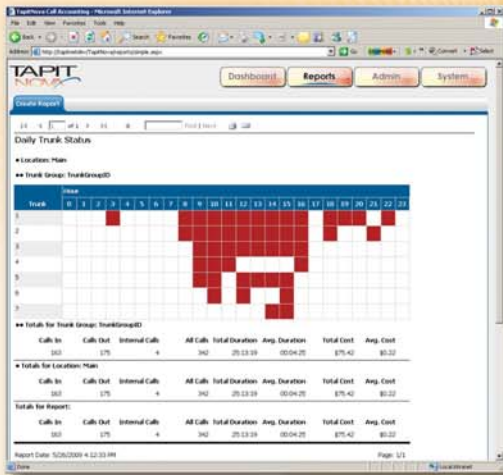
## REMOTE MANAGER

### The Remote Site Polling Module for TAPIT NOVA

Businesses with two or more locations can count on the Remote Manager to help them realize the greatest benefit TAPIT NOVA has to offer. Our remote site polling module allows you to monitor call activity for multiple sites, even when those locations use different phone equipment! With the Remote Manager and TAPIT NOVA, your host computer automatically collects SMDR data from remote offices, allowing you to access exactly the information you want from each site. In addition, our remote polling feature allows you to schedule the retrieval of these call records at a time of your choice. The available support for SMDR over IP alleviates the need for collection devices at the remote locations. Remote Manager stores all call records in one centralized database. This enables viewing of consolidated reports for the entire company or for an individual site.

## TAPIT NOVA Offers:

- Customizable Report Dashboard
- Real-time data collection
- Flexible Report Scheduler
- ANI / Caller ID Deluxe reporting
- Ability to E-mail reports
- 911, SMDR Failure, Fraudulent Calls Alerts
- Unlimited Supervisors with restrictions-based access
- IP-based calls support
- Automatic Archive
- Export to time and billing packages, spreadsheet or text file
- Flexible call record editor
- Built-in flexible pricing editor
- Supports Client Account and Matter Codes
- User Authorization Codes
- Tracks Ring time, On-hold time and Abandoned calls
- Ability to add searchable text to specific calls
- Multi-User and Multi-Site support



**User - Detail**

Date: 10/26/2008 4:28:12 PM

Date	Time	Duration	Dir	Number Dialed	Extension	Cost	Trunk	User Name	City/State
10/26/08	09:21:02	00:11:00	I	3145761189	109	\$0.00	2		ONEVOCOA, MO
10/26/08	09:29:34	00:00:40	I	2017007037	109	\$0.00	5		NEWARK, NJ
10/26/08	09:30:30	00:04:26	O	1722236805	109	\$0.45	2		YONKERS, NY
10/26/08	09:36:03	00:00:25	I	2017007037	109	\$0.00	5		NEWARK, NJ
10/26/08	09:40:52	00:00:57	I	3013249330	109	\$0.35	2		FARRAGUT, NY
10/26/08	09:47:25	00:00:54	O	8003021486	109	\$0.08	1		CLMT INDIAN, CA
10/26/08	09:50:00	00:01:09	O	1722236806	109	\$0.12	3		LONGBRANCH, NJ
10/26/08	09:53:18	00:00:00	CA	2123127897	109	\$0.01	1		BUVA BK, TX
10/26/08	09:53:34	00:01:56	O	1061279767	109	\$0.30	1		DELAH BOUL, FL
10/26/08	10:01:36	00:00:59	O	20613127897	109	\$0.35	1		W PALM BOUL, FL
10/26/08	10:02:56	00:00:00	CA	4063051883	109	\$0.01	2		UNIONVILLE, MD
10/26/08	10:03:27	00:02:38	I	1239571230	109	\$0.23	2		N GARE OIL, IL
10/26/08	10:06:14	00:00:34	O	1232469525	109	\$0.06	2		NYCC L, NY
10/26/08	10:10:50	00:04:14	O	1706802205	109	\$0.43	3		W BENICIA, MO
10/26/08	10:18:09	00:01:39	I	3612797627	109	\$0.00	1		DELAH BOUL, FL
10/26/08	10:26:49	00:04:41	I	3612797627	109	\$0.00	2		DELAH BOUL, FL

**Delete User: DeHols, Mike**

First Name: Mike  
Last Name: DeHols  
Email: [redacted]

Authorization Code: [redacted]

Surcharge / Call: [redacted]  
Exchange / Module: [redacted]  
Multiple / Call: [redacted]

Buttons: [OK] [Cancel]

# TAPIT NOVA™

## Call Accounting For Business.

### TAPIT NOVA is an easy-to-use business productivity and management tool

TAPIT NOVA Call Accounting software works with virtually any telephone system that provides SMDR/CDR (Call Detail Record) information, helping you make valuable use of data already available to you through your phone equipment. This product is implemented using industry standard ASP.NET and SQL Server. Running as a Windows service, TAPIT NOVA stores the call record information generated by your phone system in a SQL database, and lets you recall it in your choice of report formats, providing you with vital information to better manage your business.



### Many Reports To Choose From

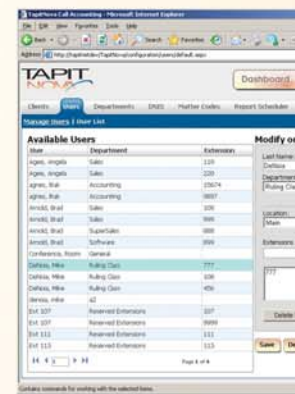
TAPIT NOVA lets you choose from a variety of reports to assist you in managing your business more effectively. The customizable Dashboard is an invaluable tool for users who frequently view the same reports. This feature can be configured with up to four reports of your choice, each refreshed within a desired interval. It is the first screen users see upon logging into the system, and in many cases, these four reports would be sufficient for day to day management of their department.

TAPIT NOVA lets you specify flexible search criteria to produce reports with desired information. The frequently requested reports include:

- Longest calls by extension
- Most expensive calls by extension
- Most frequently dialed numbers to track problem accounts or abuse
- DNIS Campaign Reporting – for tracking advertising
- Account Code reports for project billing
- User Summary Calls for side by side comparison
- Departmental reports for cost allocation
- Trunk utilization for network optimization
- USA Map with drill down capability
- Caller ID or Authorization Code reporting
- And Many More.....

With TAPIT NOVA you can produce reports on demand or use the automated Report Scheduler. Reports are created in PDF format and may be:

- printed
- saved to your hard drive
- e-mailed
- viewed on the Web



# TAKE CONTROL OF YOUR BUSINESS...

with Call Accounting Software from Trisys

## TAPIT NOVA™

If you're wondering what call accounting can do for your business, consider this: for most businesses, telephone costs are among the highest expenses. What's more, 22% of the average business' phone calls are non-business related, resulting in lost productivity and revenue.

Call accounting lets you analyze ALL of your telephone activity and use that analysis to:

- control costs
- allocate calls to various cost centers
- increase productivity
- track advertising costs
- better manage personnel
- identify fraudulent use
- generate revenue
- evaluate staffing requirements

If you have a need to record telephone conversations, we offer **Replay, a Call Recording Solution** as an add-on to TAPIT NOVA. In this configuration, Tapit NOVA is used as the search facility to quickly retrieve call recordings.

Once installed, TAPIT NOVA retains important information about your phone activity, including:

- Date and time of call
- Telephone number dialed
- City/state identification
- DNIS numbers
- Caller ID
- Duration/average duration

Professional firms and other businesses count on call accounting to allocate the costs of calls to particular clients, projects, personal accounts, or to generate a record of billable hours spent on the phone. TAPIT NOVA lets you choose exactly the information you need and delivers it to you in the most desired format.

## You Can Depend On Trisys

Since 1984, Trisys, Inc. has offered premiere telephone call accounting products. Our commitment to excellence has brought us nationwide industry awards and recognition, as well as the appreciation of tens of thousands of clients. You can count on us to provide an exceptional product and to back it up with excellent service. We deliver every time with leading products and unparalleled technical support.

## Our Products Work. We Guarantee It.

TAPIT NOVA carries a three-year warranty, the longest in the industry. Hardware and Replay solutions carry a one-year warranty. We are confident in our products and committed to helping our clients make the most of them. To assist you, our products offer convenient, user-friendly on-line Help facility and easy-to-read manuals. The first year of free technical support allows unlimited access to our Help Desk.

## Minimum Recommended Hardware And Software Requirements

A dedicated PC with:

- Windows XP Pro SP3, 2003 (32-bit), Windows 7 Pro, 2008 R2
- Intel Core 2 Duo processor or AMD equivalent
- 2 GB of RAM (3 GB for Win 7/ Win 2008)
- 250 GB hard disk; 80 GB of free space on C: drive
- Network Card
- RS232/Serial Port (if required for PBX Interface)
- MS Internet Explorer 7
- Monitor resolution 1024 x 768
- Internet access
- DVD Drive



### TRISYS, INC.

215 Ridgedale Avenue • Florham Park, New Jersey 07932-1355  
Phone: 973-360-2300 • Fax: 973-360-2222 • E-mail: sales@trisys.com  
www.trisys.com

©Copyright 2011 Trisys, Inc. TAPIT NOVA™ is a trademark of Trisys, Inc.  
All other trademarks are the properties of their respective owners.